



**Preparing for Success:  
A Parent's Guide to Snowbird Mountain School**

**Keys to a fabulous experience:**

**Select the Right Program:** Our programs are designed for the comfort of each developmental stage. Enrolling your child in the correct age-specific program will enhance their experience.

**Eat Breakfast:** Kids lose energy quickly in the cold and in new environments.

**Plan Extra Time the First Day:** It always takes more time than you think it will!

- Equipment rental
- Finding the correct meeting area
- Developing comfort to leave parents and select appropriate group

**Prepare for Small Challenges When Leaving Your Child:**

Separation anxiety is common for young children. Our staff is very skilled at working with children. Please follow their lead and ask them for assistance in helping your child quickly acclimate to the Mountain School environment.

**Inform us of Special Needs for Your Child's Safety and Well-being:**

- Allergies
- Medications
- Learning needs

**Dress appropriately and Label Clothing:** See the additional information in this guide.

**Call or Email Ahead with Questions:** This will help you to be more prepared and relaxed! [mountainschool@snowbird.com](mailto:mountainschool@snowbird.com) (801) 947-8222

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### **Is my child old enough to learn to ski? Or snowboard?**

Snowbird Mountain School provides group lessons for children as young as 3. However, just because your child is 3 years old, doesn't mean that they are ready to be in Mountain School. Here are some things to consider:

- Is your child comfortable being with adults other than family?
- Does your child go to daycare or play groups?
- Is your child "toilet trained" and able to use the bathroom facilities independently? (If your child regularly uses "pull-ups" they are not toilet trained.)
- Has your child been exposed to snow and winter conditions?

Please check with Mountain School if you have answered no to any of these questions. Our main goal is to provide your kids with a positive and safe learning experience. Superior Child Care may be a better option for younger children who may not be ready for Mountain School. Superior Child Care is a licensed day care facility. They can be contacted at; Superior Child Care [info@superiorchildcare.com](mailto:info@superiorchildcare.com).

## **Programs**

**Chickadees** is a program that is tailored for the success of our youngest guests. This program features a combination of a private lesson and indoor activities. This program was developed to address the flexibility needed to give your 3 and 4 year old's a successful experience on the slopes. Lift ticket, rental gear, lunch (full day only) and snacks are included.

**Kinderbirds:** Skiers and Riders, for 5 to 6-year-olds, is a full day program that provides a child to teacher ratio of three to one. This is a group program with an individual focus. It is important that your child is old enough for this program. Lift ticket, rental and lunch are included.

**Mountain Adventure:** A full day program for 7-15 year olds for both skiing and snowboarding. Lift ticket and lunch included.

**Private Instruction** is a good option for any child or family with special needs or time requirements that do not fit into the regular programming or children who would like a one on one experience. Private lessons are also a good option for groups of different age children of similar abilities to ski or ride together. Ratio limit of two to one for ages 6 and under for our private lessons, minimum 3 hours.

### **What can I expect my child to learn during the lesson?**

Our programs are all designed to address the physical, emotional and cognitive development of the participants. What you can expect is related to their maturity and development.

Chickadees and Kinderbirds (3-6 year olds) often take longer to “get their wings” and be able to ski on their own. The preparedness of the child, strength, willingness, ability to balance and equipment are the keys to success. Each child is an individual, so success is measured by their willingness to want to come back!

Older children will often learn to turn and stop on the beginner slope by the end of the first day. Be supportive at the end of the lesson, and encourage your child to be happy with small successes. Just balancing while gliding on skis or a board is quite an accomplishment! Once the basic sensations have been repeated enough times, there is often an “aha” moment when a child can glide and turn.

Our instructors use an activities-based approach, in which children are often familiar with the games they play, and the variable is the skis or snowboard. This will often appear that they are “just playing games” but basic skills are being absorbed by the children as they play, making the next steps come much more quickly... not to mention that the process is fun!

For children who already know the basics, the groups are split by **age first and then ability**. (We prefer not to have a very young child to be riding with a group of older kids.) This provides common ground for the children so they will make friends and have fun while learning. The groups often explore the mountain together-and find challenges through social activities that will build skills and help them learn resort safety and etiquette.

### **What are your goals for your child’s experience?**

It is important to determine what your goals are for putting your child in Mountain School. Are you hoping they will become the next Olympic racer, or, are you mostly interested in providing them with a challenging and exciting experience that they will want to repeat? Be as honest in your assessment as you can be, and you will find that your expectations will be more likely to come true.

### **What can I do to prepare my child for Mountain School?**

- Talk about winter activities and what your child can expect. View the website together and look at photos of the places they will be visiting. Experience other winter oriented activities together if possible with your

child. The idea is to eliminate the unknown variables in the sport to make the transition from the unknown to the known easier.

- For very small children, rent, borrow or buy gear ahead of time and let your child walk around on carpets or on the lawn fully geared up. This will give some confidence and familiarity... be prepared to allow short exposures often!
- Kids should know their full name, age, parent's full names and phone numbers. If staying at the resort, put your business card with the room number and/or cell phone number where they can access it.
- Kids should know if they have allergies and what to do about them. Bring any medicines they will need, educate the staff, but remember that we are NOT licensed to administer medications, so you will need to be there to do it. Please contact us if you would like to discuss this in further detail.
- Older children should be prepared to learn safety rules, review safety etiquette called YOUR RESPONSIBILITY CODE.

### **What equipment does my child need?**

- Be sure to have your child's gear checked by a reputable shop. Be sure the bindings are set to the boots properly. Children grow very quickly, so double check... it can mean their safety.
- Water and wind resistant, breathable insulated pants and parka.
- Water proof gloves or mittens (mittens preferred for younger children). Remember they will be in contact with lots of snow all day long!
- Helmets are recommended, and are available with our rental packages. For information on purchase and fit, visit [www.lidsonkids.org](http://www.lidsonkids.org).
- Neck gaiters are a must; especially when it's snowing (and it does that a lot at Snowbird!).
- Eyewear is critical; if you can't see, you can't ski or ride! Please be sure your child has appropriately sized goggles or sunglasses (UV protective). Snow can burn developing eyes easily, so be sure your child can tolerate them.
- Put sunscreen on your child before arrival. Our staff will make the attempt to re-apply but please be sure that the first coat gets applied by YOU!

- SOCKS are critical. Be sure to provide one pair of socks that fit well, are NOT cotton (this will make for cold feet!) or ankle socks.
- Mark all personal belongings with names and phone numbers! If you notice that something is missing after the lesson, let us know right away.
- When you return to your room, be sure to get clothing and gear dried out. This is often forgotten, and can make the next experience miserable.
- Try to plan for a good night's rest, adequate time to eat well the day before and a nutritious breakfast. Load them up on water and/or juice or sports drinks. Altitude can be an issue for children, but if they are properly fed, rested and hydrated, the day will be more enjoyable.
- Often parents send children with cell phones for emergency purposes. We encourage you to do as you see fit; whatever makes both of you most comfortable. However, the mountain environment is not friendly to cell phone use, and we do ask that the phones are kept either packed away in a backpack or in a deep pocket for security. If children are using cell phones inappropriately we may ask to hold them until the end of day. We do not want to be responsible for the phones, but we do need to monitor their use so that we provide a safe environment for the entirety of the program.

### **Pre-Registration is a MUST for young children!**

**Most programs will fill to capacity, especially during vacation periods, so register early to reserve your spot. Our small instructor-to-child ratio for Chickadees and Kinderbirds makes it especially important that you pre-register so that we can plan for your child's arrival. Call Mountain School directly (801-947-8222) or email us at [mountainschool@snowbird.com](mailto:mountainschool@snowbird.com), and we'll take it from there.**

**View our web site [www.snowbird.com/mountain-school](http://www.snowbird.com/mountain-school) to view all our program details and to book online for many of our programs.**

Another tip, if you arrive at the resort the day or evening prior to beginning classes, rent your child's equipment then, and it will save you a step in the morning! Rentals are included in both our Chickadee and Kinderbird

programs from the Mountain School rental shop, so there is no need to acquire them elsewhere.

## **OK, I pre-registered, now what?**

**All daily programs meet at the Snowbird Center**

**All multi-week, local programs (except Chickadees) meet at Creekside Lodge.**

We want to make your introduction to our programs the best that they can be. Use these tips to shorten your travel time and prepare you for a great day on the slopes.

Plan to arrive at the designated meeting place at least 15 minutes early on regular days, and give yourself a half hour during busy holidays.

- Chickadees meet in the Cottonwood Room Children's Center; Level 2 Snowbird Center. Check in from 8:30am or if you discussed a later start time when you booked.
- Kinderbirds meet in Chickadee Bowl, outside and adjacent to the Plaza Deck of the Snowbird Center, Check-in 9:15AM
- Mountain Adventure-Children meet in the Chickadee Bowl, Check-in 9:15AM, outside and adjacent to the Plaza Deck of the Snowbird Center,
- Adventure Team multi week (local) programs meet outside at Creekside Center at the base of Gadzoom lift at 9:15AM.
- Be sure to alert the staff to any special needs, including allergies.
- If your child needs to rent equipment be sure to arrive early enough to complete the process in good time – if this can be done the preceding day then great! Programs that include rental equipment utilize the Mountain School rental shop on level 2 of the Snowbird Center. This, along with other rental shops are busiest in the period before lessons start.
- A good rental option for your Adventure Team kids is a season rental with a shop in the valley.

## **What level should my child participate in?**

- Be specific as to how much, on what slopes, and where your child has skied or snowboarded before. It is important to know if he/she could turn and glide by themselves, or if they were held or used a device to hold the skis together.
- It is also important to note what other resorts your child has visited and how long ago. **Snowbird has challenging slopes to learn on, so be conservative.** A blue square slope at a different resort might be a green circle slope at Snowbird, especially during inclement weather.
- Remember that it is always easier to graduate a child up a level than to move them down a level, so be conservative with your estimate. We will make the appropriate adjustments that are needed after assessing your child's skills. It is in everyone's best interests to place your child in the appropriate skill level group.
- Our goal for your child is first and foremost to have FUN and enjoy the company of the children that they are with. Be sure to speak with his or her instructor so you can find out what actually happened in the class if you feel your child is not challenged enough. Please remember that your child will have more fun and progress more quickly on appropriate terrain.
- Check out the website for the skill level descriptions.  
[www.snowbird.com/mountain-school/levels](http://www.snowbird.com/mountain-school/levels)

### **Can I observe my child in the lesson?**

Children often listen better, and learn more, when parents are not present. It is best to observe the lesson from a spot where your child can't see you. If you want to view your child's progress, you can ask the instructor where the class will be during the day. We encourage you to review your child's progress with their instructor at the end of the day. If that isn't possible you will receive a progress card from your child's instructor that explains what occurred during the lesson.

If your child has trouble separating from you, try to break away anyway. Leave a cell phone number, or a room number where you can be reached, or check in (unobtrusively) after about a half-hour. You may be surprised at



how quickly your new rider will adjust when focused on the mountain environment and the great activities presented. Be sure to arrive at pick-up on time to share the stories of the day with your child and his or her instructor.

### **Security at Pick-Up**

- Children must be checked in and out of the program by staff members. Please be sure to follow this procedure for your child's protection.
- Please plan to arrive on time to see your child and discuss their day with the instructors. You may arrive to a very sad child if they are the last one to leave! Make arrangements or call the Mountain School if you must be late, so we can make sure your child is aware and not sad.

### **What kinds of questions should I ask the instructor after the lesson?**

- Ask about the best part of the day or their favorite activity.
- Ask what slopes and trails they experienced together.
- Ask where you might be able to ski or ride together safely.
- Ask if they made new friends, and what they are looking forward to next time.

**Please let us know how we did, and if there is anything we can do to make you and your child's visit more enjoyable!**

We appreciate any feedback you may have so we can continue to improve our service levels. Fill out a comment card located at one of our sales locations, or simply email us at [mountainschool@snowbird.com](mailto:mountainschool@snowbird.com).

For additional information and details of all our lesson and programs:

[Ski & Snowboard Lessons \(snowbird.com\)](http://snowbird.com)